Download the Update Software to Your Computer

1. Download the file from the Download link to your computer and ensure the file is saved with the name: update.zip

Note: Do not unzip the file.

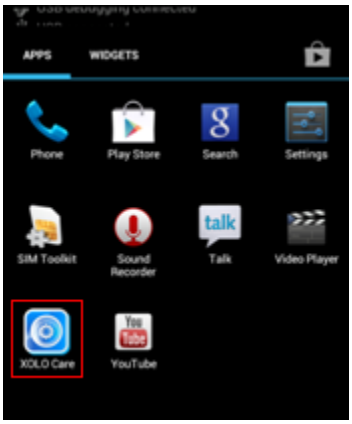
Copy the Update Software to Your Phone

1. With the USB cable provided connect your phone to your computer. Your computer should beep identifying hardware device has been detected.
2. On the PC: Phone gets detected as a Mass storage device.
3. The drive now appears on your computer as a Mass storage device.
    a. Windows drive appears under “My Computer”
    b. MACs drive appears under “Devices” in Finder.

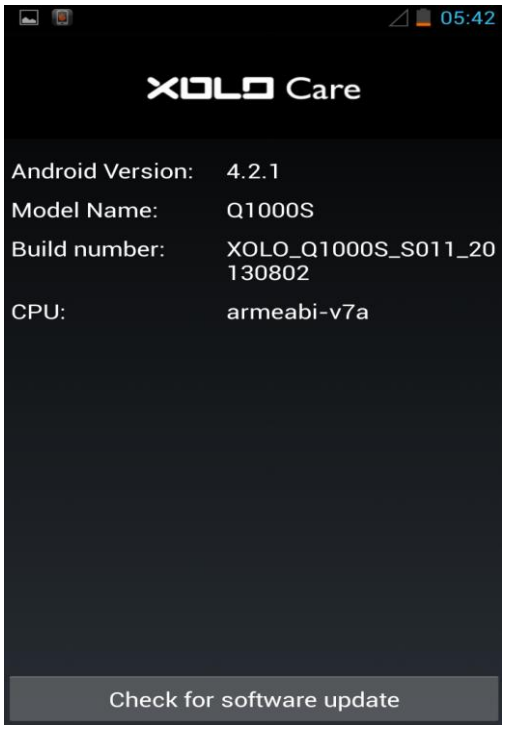
    READ BEFORE YOU GO TO STEP 4! The file must be saved to root of the Mounted (phone) drive, in other words, do not save the file in sub-folder in the storage device.
4. Locate the file downloaded in Step 1 and click, drag and drop the downloaded zip file onto your SD card.
5. Wait for the copy to complete.
6. Once operation is complete, disconnect the phone from pc.

Initiate Update

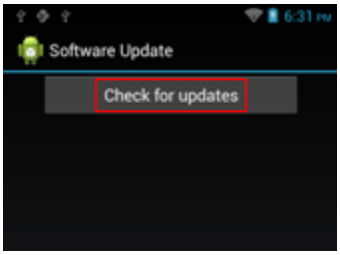
1. Launch ‘XOLO Care’ app



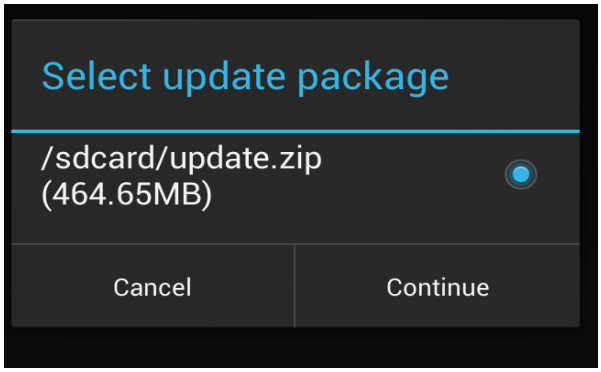
2. In tab ‘UPDATE’ click on ‘Check for software update’



3. Click ‘Check for updates’



4. Click ‘Continue’



Please note the size shown in above screenshot may vary. Nowyour Q1000S will reboot and install JB update